

**From:** Bell, Stephen  
**To:** Rodriguez, Tony; Murphy, Kathleen  
**Sent:** 8/29/2013 4:27:41 PM  
**Subject:** FW: Galveston election  
**Attachments:** img-828123044-0001.pdf

FYI.

v/r  
Stephen W. Bell  
Customer Operations Senior Manager- North and East  
Driver License Division  
Texas Department of Public Safety  
stephen.bell@dps.texas.gov  
512-550-7064 (C)  
512-424-2768 (O)

The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at:  
<http://www.survey.utexas.edu/txdps/>

-----Original Message-----

From: Bergman, Kathy  
Sent: Wednesday, August 28, 2013 12:36 PM  
To: Bell, Stephen  
Cc: Watkins, Paul  
Subject: Galveston election

In today's Houston paper. We have two Spanish speaking CSR's in Galveston as well as brochures in Spanish. Can't address the customer going to the office three times other than they just continued to show up without the proper documents.

Kathy Bergman  
Regional Manager  
Region 2B  
Texas Department of Public Safety  
Driver License Division  
#2 Hilbig, Conroe, TX 77301  
936-442-2829

-----Original Message-----

From: TXDPS [mailto:txdpsscanner@dps.texas.gov]  
Sent: Wednesday, August 28, 2013 1:31 PM  
To: Bergman, Kathy  
Subject: Scan from TXDPS

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre.

Number of Images: 1  
Attachment File Type: PDF

Device Name: TXDPS  
Device Location:

